



An Informational User Guide for: **Solution Card**

Dialing Instructions

Calls within the U.S.

1. Enter the toll free Access Number on the back of your card.
2. After the chime enter your card number.
3. After the tones enter the number your calling.

To reach an operator

1. Dial the 800 Access Number printed on the back of your card.
2. Wait for a live operator OR at the chime enter your card number and dial "0" for a live operator.

To make multiple calls

1. When your call is completed press the "#" key for 3 seconds.
2. At the tones dial the area code and number you wish to call or enter a menu number. (There is no need to enter a 1 when dialing the new number. There also is no need to re-enter your card number.)

To program speed dialing

1. Dial the 800 Access Number printed on the back of your card.
2. At the chime enter your card number.
3. At the tones press 1#.
4. Press '0' and follow the recorded instructions.
5. Press 1 to program first number.
6. To add more numbers into memory, repeat the sequence in step 6, except with 2,3,4,5,etc.

To make a speed dial call

1. Repeat steps 1&2 from; (program speed dialing).
2. At the tones press 1# followed by the speed dial index number.

Directory Assistance

1. Dial the 800-access number on the back of your card.
2. After the chime enter your card number.
3. Press 2# for directory assistance.

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Information Services

1. Dial the 800 Access Number.
2. After the chime dial your card number.
3. Press 3#.

Voice message delivery

1. Enter the 800 Access Number.
2. Enter your card number after the chime.
3. Press 4#.

Conference Calling

1. Dial the 800 Access Number.
2. After the chime enter your card number.
3. Press 5#.

Voice Mail

(With other subscribers only)

1. Dial the 800 Access Number on the back of your card.
2. After the chime enter your card number.
3. Press 6#.

Access Numbers

Originating Country	Primary Freephone Number	Secondary Freephone Number	Tertiary Freephone Number
Australia	1-800-50-4065	1-800-12-2592	
Austria	0800-291-675	0800-291-674	
Azores	0800-819-701	0800-819-295	
same RPM as Portugal			
Bahamas	1-800-306-0264	1-800-306-0259	
Barbados	1-800-5340164	1-800-534-2530	
Belgium	0800-73341	0800-16071	
Bermuda	1-800-623-0489		
Brazil 0008	1-5-620-12852	00081-4-550-2816	
CANADA	Same as Domestic Access Number		
Canary Islands	900-96-1470	900-991-567	
Chatham Islands	0800-44-4750	0800-44-7583	
Chile	800-53-0032	123-0-020-4020	

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Access Numbers (Continued)

Originating Country	Primary Freephone Number	Secondary Freephone Number	Tertiary Freephone Number
China	10-800-120-0006	10-800-120-8020	
Colombia	01-800-9-19-2861	01-800-9-15-1558	
Costa Rica	0800-012-0567		
Cueta (city in Morocco)	900-96-1470	900-991-567	
Cyprus	080-9-7730	080-9-7731	
Denmark	8088-1119	8001-7765	
<small>includes Faeroe Islands & Greenland</small>			
Dominican Republic	1-800-751-4170	1-800-751-6825	
Faeroe Islands	8088-1119	8001-7765	
<small>same RPM as Denmark</small>			
Finland	0-800-1-15585	0-800-1-11948	
France includes Monaco	0800-901-608	0800-901-806	0800-962-08
Germany	0800-181-5306	0800-181-3309	
Greece	00800-10-600-201-2894	00800-12-3137	
Greenland	8088-1119	8001-7765	
<small>same RPM as Denmark</small>			
Hong Kong	800-933626	800-933151	
Hungary	06-800-11555	06-800-12076	
Iceland	800-8151	800-8152	
Indonesia	008-800-105-028	001-803-011-0764	
Ireland	1-800-55-0579	1-800-55-7494	
Israel	1-800-946-0044	1-800-940-2160	
Italy	800-873-786	800-873-787	167-8-74604
<small>includes San Marino & Vatican City</small>			
Japan	00531-1-62113	00531-1-24194	
Korea	00308-14-0052	00798-14-800-0934	
Lichtenstein	0800-89-7155	0800-89-8934	
<small>same RPM as Switzerland</small>			
Luxembourg	8002-6675	8002-6674	
Madeira	800-819-701	800-819-295	
<small>same RPM as Portugal</small>			
Malaysia	1-800-80-8144	1-800-80-4298	
Marshall Islands	1-800-4249375		
MEXICO	001-800-689-3430	001-800-916-9356	
Monaco <small>same RPM as France</small>	0800-901-608	0800-901-806	0800-9-6-208
Netherlands	08000226591	08000226527	
Netherlands Antilles	1800-689-5760		
New Zealand	0800-444750	0800-447583	
Nicaragua	001-800-220-1096		
Norway	800-12160	800-16184	

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Access Numbers *(Continued)*

Originating Country	Primary Freephone Number	Secondary Freephone Number	Tertiary Freephone Number
Panama	001-800-507-0695	001-800-507-0696	
Philippines	102-7-1-800-120-0400	102-7-1-800-120-0401	
Poland	00-800-111-4255	00-800-111-4281	
Portugal	0800-819-701	0800-812-334	
<small>includes Azores & Madeira</small>			
Russia	810-800-2037-1012	810-800-2048-1012	
St. Kitts	1-800-744-9133	1-800-744-9134	
St. Vincent	1-800-326-4230		
San Marino	800-873-786	800-873-787	167-8-74604
<small>same RPM as Italy</small>			
Singapore	800-1011074	800-1201180	
South Africa	080-09-94859	080-09-97791	
Spain	900-96-1470	900-99-1567	
Svalbard	800-12160	800-16184	
Sweden	020-79-7764	020-021-4305	
Switzerland	0800-89-7155	0800-89-8934	
<small>includes Lichtenstein</small>			
Taiwan	0080-12-6185	0080-13-8888	
Tasmania	1-800-50-4065	1-800-12-2592	
Thailand	001-800-15-620-17835	001-800-12-066-2365	
Trinidad & Tobago	1-8002012978	1-8008376602	
Turkey	00-800-151-0364	00-800-151-0468	
United Kingdom	0800-962-231	0800-328-0544	
Uruguay	000-413-598-0829	000-413-598-0830	
Vatican City	800-873-786	800-873-787	167-8-74604
<small>same RPM as Italy</small>			
Venezuela	0800-100-4009	0800-100-4008	