



An Informational User Guide for: **Caller ID**

Caller I.D. with Name Messages

In order for Caller I.D. with Name to work properly for you, you must have a display unit (either apart of or separate than your phone).

Caller I.D. with Name shows you the listed name and phone number belonging to the person who is trying to reach you after the first ring of the call.

If the call is unable to be identified, you may see any one of the following messages on your display unit.

- “Out of Area” – This means that the call is more than likely coming from a location that is not equipped with Caller I.D. technology.
- “Error” also seen as “E” – The caller is unidentified, if this happens often, it is recommended that you call CIMCO to report the trouble.
- “Blocked”, “Private”, or “Anonymous” – The person who is trying to reach you has blocked their number from being seen on Caller I.D.

Caller I.D. Name and Number Blocking Per Call (no charge)

1. Before you place your call, listen for dial tone and then depress *67 from your touch tone phone (dial 1167 on a rotary phone).
2. A confirmation of multiple tones followed by dial tone will sound.
3. Dial the number you are trying to reach. The party you have called will not see your name or number on their Caller I.D. display unit.

Important Features

- Some calling cards, cellular, and operator assisted callers may not appear on your display unit. For a call to be displayed, both parties must be in a service area that is equipped with Caller I.D. technology.
- Most display units are able to retain several identifications for you to reference. The amount of history and volume varies upon the manufacturer of the unit.