

Polycom® Soundpoint® IP Phone Comparison Chart



SoundPoint IP
320/330



SoundPoint IP
450

Positioning

Application	Lobby, Warehouse, Lunchroom	Cubicle, Call Center
LCD Display	102 x 33 Pixel Graphical	256 x 116 pixel Backlight Graphical
Unicode Character Support	European Character Set	■
Expansion Module Support		

Audio Features

Polycom HD Voice Technology		■
Full Duplex Speakerphone with Acoustic Clarity Technology	■	■

Telephony Keys

Line/Speed Dial Keys	2	3
Mute, Handset, and Hands Free Keys	■	■
Context-Sensitive Soft Key	3	4
Display/Menu Navigation Keys	5	5

Advanced Features

Busy Lamp Field (BLF) Functionality	■	■
Shared Call/Bridged Line Appearance	■	■
Flexible Line Appearance	■	■
Multiple Call Appearances	■	■
XHTML Microbrowser	■	■
Microsoft LCS 2005 Interoperability for Telephony and Presence	■	■

Connectivity

USB Port		
Two-port 10/100/1000 MBPS	IP 330-10/100 IP 320-single 10/100	10/100

Power Options

Power over Ethernet (Cisco)		
Power over Ethernet (IEEE 802.3af)	■	■
Protocol Support		
IETF MGCP V1.0 with NCS		
SIP (RFC 3261)	■	■



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CIMCO IP TALK SOLUTIONS: HOSTED VoIP PHONE COMPARISON



SoundPoint IP
550/560



SoundPoint IP
650



SoundPoint IP
670

Positioning

Application	Manager, Professional staff	Executive Receptionist, Executive Office, Attendant's desk with Backlit Expansion Modules	Executive Receptionists, Executive Office, Attendant's desk with Color Expansion Modules
LCD Display	320 x 160 Pixel Backlight Graphical	320 x 160 Pixel Backlight Graphical	320 x 160 Pixel Backlight Color Graphical
Unicode Character Support	■	■	■
Expansion Module Support		UP to 3 Backlit Expansions Modules	Up to 3 color Expansions Modules w/ AC adapter

Audio Features

Polycom HD Voice Technology	■	■	■
Full Duplex Speakerphone with Acoustic Clarity Technology	■	■	■

Telephony Keys

Line/Speed Dial Keys	4	6 (up to 48 with Exp. Module)	6 (up to 48 with Exp. Module)
Mute, Handset, and Hands Free Keys	■	■	■
Context-Sensitive Soft Key	4	4	4
Display/Menu Navigation Keys	6	6	6

Advanced Features

Busy Lamp Field (BLF) Functionality	■	■	■
Shared Call/Bridged Line Appearance	■	■	■
Flexible Line Appearance	■	■	■
Multiple Call Appearances	■	■	■
XHTML Microbrowser	■	■	■
Microsoft LCS 2005 Interoperability for Telephony and Presence	■	■	■

Connectivity

USB Port		■	■
Two-port 10/100/1000 MBPS	IP 550 – 10/100 IP 560 – 10/100/1000	10/100	10/100/1000

Power Options

Power over Ethernet (Cisco)			
Power over Ethernet (IEEE 802.3af)	■	■	■

Protocol Support

IETF MGCP V1.0 with NCS			
SIP (RFC 3261)	■	■	■



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